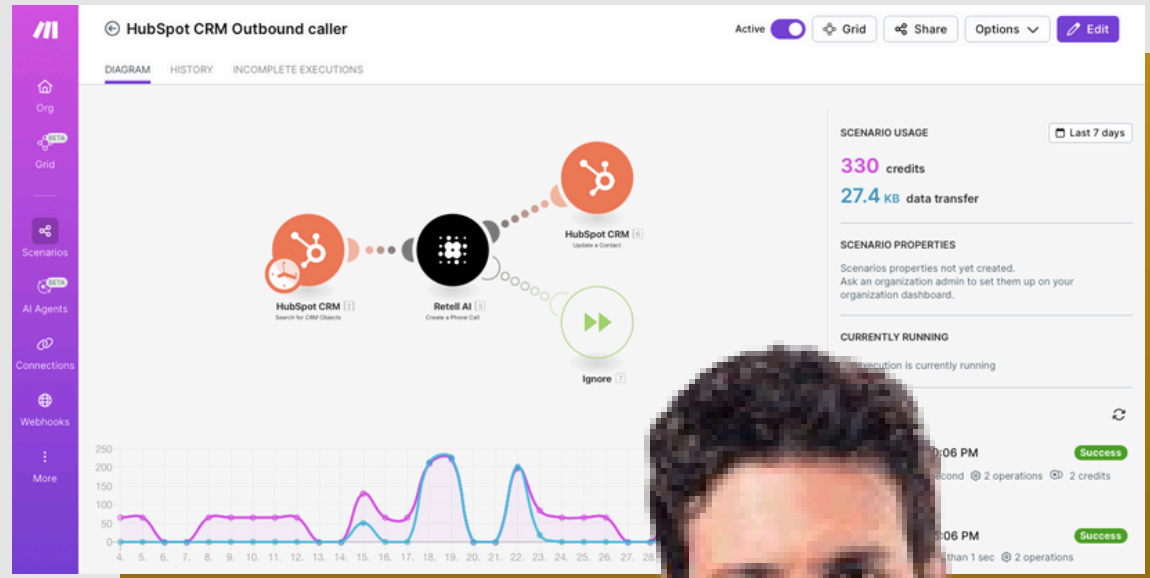




JOB AID

REPEAT ISSUE WATCHLIST

Helps identify patterns that need systemic fixes.



Watch for

- Same issue recurring
- Same touchpoint failing
- Same confusion resurfacing

Reminder

Fixing once is not fixing the system.

