



**JOB AID**

# CROSS-CULTURAL COMMUNICATION WATCHOUTS

Highlights common assumption traps.

### Use When

Assigning work or explaining delays.

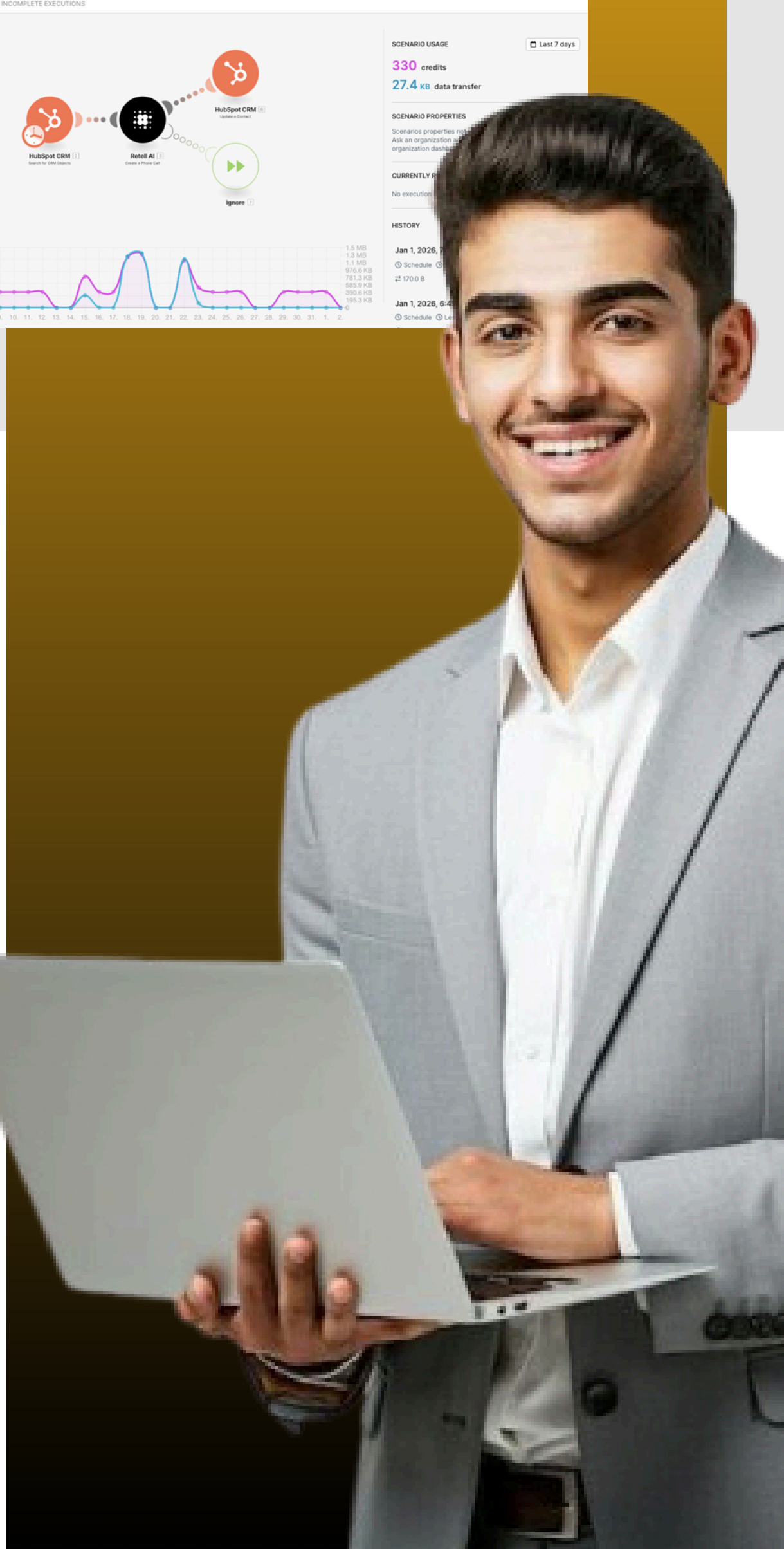


### Watch for

- Idioms or slang
- Vague phrasing
- Tone mismatch

### Key Reminder

Assumptions create risk.



### Key Reminder

Certified VAs follow systems. Clear systems create reliable results.

